



THE UNIVERSITY OF THE WEST INDIES
OPEN CAMPUS
St. Kitts-Nevis

INTRODUCTION TO FACILITIES MANAGEMENT

COURSE DESCRIPTION

The Facilities Management (FM) function continues to evolve, as do the range of responsibilities and methods employed to deliver services. This course allows participants to study the FM range, offering the latest thinking in the profession. It confronts head on the practical problems encountered on the ground and offers real solutions. Issues such as the history of FM, the development, growth of the FM profession, defining FM, service delivery, intended for managers new to FM or those looking to broaden their understanding of professional FM practice.

RATIONALE

The purpose of this course is to provide participants with a functional knowledge of the practice of Facilities Management and the core principals. Participants will acquire the skills needed to assist in carrying out the FM function across a broad spectrum of organizations. The course will help participants grow in the facilities management profession, advance their careers and better communicate with members of their FM department or team.

OBJECTIVES

At the end of the course participants will be able to

1. Identify a variety of FM roles and responsibilities.
2. Describe and assess the core principals relevant to FM and applying them
3. Appraise the relevance and importance of facilities management profession and the evolution
4. Discuss factors that affect poor FM functions and apply solutions
5. Develop an awareness of the facilities management profession

COURSE CONTENT

This course includes the following topics:

1. What is Facilities Management – The FM umbrella
2. Facilities Management in Practice
3. The faces of FM (Women in FM)
4. Facilities Management Planning
5. Service Delivery - FM in the region
6. The importance of FM within the organization (strategic positioning)
7. Facilities emergency preparedness
8. Design and build

HOW MUCH WILL THIS COURSE COST? COURSE CONTENT

This 10-week course costs EC\$600.00.

The University reviews tuition fees annually and course fees may be subject to change.

Courses are only offered if there is a viable class size.